

# Protect Yourself and Your Family from Scams



**MassHealth is committed to helping members protect themselves and their families from scams.**

We may be reaching out to you soon about your health coverage. MassHealth will never threaten you or your family or ask for your credit card information.

## **Be on the lookout for scams!**

Scammers might pretend to be from a legitimate organization or a government agency. They can use phone, text, or email to try to steal money or something of value from you.

## **Don't give scammers money or your personal information!**

### **Know What to Look For**

If you receive a call, text, or email...

- that threatens you or your family
- warns of legal action
- demands or requests immediate payment
- requires payment by gift card, prepaid debit card, Internet currency, or by mailing cash
- pressures you for personal information
- requests secrecy
- threatens to seize your bank account, or
- tries to gain your trust by providing fake "documentation," false "evidence," or the name of a real government official



### **It may be a scam!**



**If you think a scammer may have contacted you, call us at (800) 841-2900 (TTY: 711)**